

Door Warranty, Storage and Handling Information

Cox Interior warrants its manufactured wood door(s) subject to the conditions and restrictions contained below.

Type	Sizes	Warranty
All Solid Wood Stock Designs	1-0 thru 3-0 Wide x 6-8 thru 8-0 Tall	1 Year from Purchase
All Solid Wood Custom Designs	1-0 thru 3-0 Wide x 6-8 thru 8-0 Tall	1 Year from Purchase
Doors Wider than 3-0		No Warranty
Doors Taller than 8-0		No Warranty
Exterior Doors	All Sizes	No Warranty
All Doors Manufactured with MDF Inserts	All Sizes	No Warranty

Items not covered under this warranty:

- Warp (Bow, Cup, and Twisted) door(s) unless it exceeds 1/4" in the plane of the door itself on door(s) 7-0 and shorter, and 5/16" on a door that is taller than 7-0. To measure a door for the amount of warp, the following method shall be used: Place a straight edge taut wire or string on the suspected concave face of the door at any angle (horizontal, vertical or diagonal) with the door in its installed position. The measurement of the bow, cup, and twist shall be made at the point of maximum distance between the bottom of the straight edge and the face of the door.
- Natural variations in the color or texture of the wood.
- Variations or unsatisfactory results in appearance resulting from the application of paint or finishing product. Dark colored finishes should be avoided on all surfaces, especially on light-colored wood species.
- Surface checks that are less than 1/32" in width and/or 2" in length.
- Panel movement of 1/8" or less. Door(s) subjected to extreme heat, dryness or humidity may cause wood panels on door(s) to shrink, leaving unstained lines along panel edges.
- Damage due to abuse of product, mishandling, fire, or by any act of nature.
- Attempts to repair products manufactured by Cox Interior
- Should the door(s) be proven to be defective in the allotted time, Cox Interior may, at its option: A) Repair at no charge, B) Replace at no charge, C) Refund the purchase price. In no event shall Cox Interior pay for the cost of labor, installation or finishing of the replacement product, or for any other cause relating to the replacement of the product.

Caring for Your Door(s)

- Door(s) should always be stored flat and in a clean, dry area. Door(s) should be protected from exposure to excessive moisture, heat, dryness, and sunlight. Door(s) should be lifted and carried. Do not drag door(s) across one another. All doors should be finished in a timely manner.

Finishing Your Door(s)

- Before finishing your door(s), door(s) should be allowed to equalize to a stable moisture content.
- A final sanding is recommended using a 180-grit abrasive over the entire surface to remove all scuffs, handling marks, scratches, raised grain, and results of exposure to moisture that may occur during Storage.
- Some species of wood react unfavorably with certain finishes. Finishes should be tested prior to finishing the door(s). In the event any undesirable reaction should occur, do not continue with the finishing until the problem is resolved. Dark colored stains and paints should be avoided, especially if exposed to direct sunlight. A thinned coat of sanding sealer followed by a light block sanding will minimize handling marks and promote the uniformity of stain coats to follow. All doors must be sealed on all exposed surfaces, including top and bottom rails. Satisfaction of smoothness and color of finish should be achieved after each coat before applying the next coat.

Installation of Your Door(s)

- Door(s) and/or door units should be plumb and level in opening. A minimum of (3) hinges per door for 6'-8" and 7'-0" tall doors. Doors 7'-3" prime prime and taller should have 4 hinges. Clearances between door edges and frame must be a minimum of 1/16" on hinge edge and 1/8" on latch and head edge.